

JONESSE

RETURN AUTHORIZATION FORM



Where fashion has no limits

Step 1.
Print a "Returns Authorization Form" from this page for each item you are returning. This form must be completely filled out and included with the returned package.

Step 2.
Item(s) must be returned in original, unused condition within 30 days with original tags/packaging. If there are any signs of wear, heavy perfumes or smoke the item will be mailed back to you. If applicable, any protective inner lining must be intact. Intimate apparel bottoms including panties and swimwear bottoms are non-returnable.

Step 3.
When we receive your package, we will process the return within 14 business days. You will receive a refund for the purchase price less all shipping costs. The Returns Authorization Form must be completed and included in the box.

Customer Information

Item Information

Name:		Date Purchased:	
Date:		Order #	
Ebay ID:		Payment Method:	
Email:		12 Digit Item Number:	
Phone #			
Reason for Return:			

Mail Package To:

Jonesse Returns Dept
46 Lucas Creek Rd
Newport News, Virginia 23602

We here at BTGMSUPERSTORE want you to be overjoyed with you experience. If for any reason you do not feel we gave you five- star service please send us a message before you leave feedback. We will respond within 24hrs and do everything we can to make you extremely happy with our process.

5 Star Service Guarantee

